## NASA SAFETY CENTER TECHNICAL SERVICES SOLICITATION NNC11ZCH002R GOVERNMENT REPSONSES TO INDUSTRY QUESTIONS/COMMENTS

- 1. Subfactor C, SWR 1, Page L-15. These two requirements seem somewhat duplicative for Work Requirement 1:
  - E. Anticipated hours required to develop/procure this course
  - H. Anticipated hours & financial resources required for course development/procurement

Which item does the Government want addressed?

Please delete E and address H for both hours and financial resources required for the task.

- 2. Subfactor C, SWR 2 C, Page L-15. SWR2, Item C reads:
  - C. Interactions with related NASA organizations such as Program Offices, the NASA Safety & Engineering Center, NASA Safety Training Center and the Academy of Program/Project & Engineering Leadership (APPEL).

We assume the words were inadvertently transposed and you mean the NASA Engineering and Safety Center (NESC)? **Yes.** 

- 3. Subfactor C, SWR 2 D, Page L-15. SWR2, Item D reads:
  - D. Methodologies for bringing leading-edge industry Reliability ideas (new or advanced analyses/techniques) into the NASA Reliability community. Include 2 examples.

Which does the Government want to be provided: 2 examples of methodologies or 2 examples of Reliability ideas? Does this need to be reworded?

The Government rewords this requirement to read as follows:

- D. Provide Methodologies for bringing leading-edge industry into the NASA Reliability community.
- 4. Section L, page L-24 and L-25 Description of Labor Categories

Are there any experience equivalents for the minimum education requirement? **No, there are not.** 

- 5. Section L, page L-8, item (d), Should Total Compensation Plans from major subcontractors be submitted in a sealed package from each major subcontractor?
  - No, there is not a requirement that this information is to be sealed from each major subcontractor. All proposals will be secured as soon as they are submitted.
- 6. Section L.14 Preparation of Volume I Technical Capability, page L-14, SWR-1, item 7.

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See The RFP requires "Cost of performance for the Sample Work Requirement (i.e. labor categories, labor hours, overhead, direct materials, travel, G&A, etc.)" The inclusion of the detailed cost information, specifically the overhead, G&A, and any materials costs in the Technical Volume is not a standard requirement from NASA procurements. Please confirm that the Government requirement to submit overhead, G&A and any materials/travel costs is required in Volume I as identified in this clause.

#### Yes. that is correct.

7. Section M.1.c.4 (page M-1) states that "Subfactors Overall Understanding of the Requirements, Management Plan and Technical Approach to Sample Work Requirements are approximately equal in importance and significantly more important than the Phase-in Plan." Per Section L.14.B.MP4 (page L-13), the Phase-in Plan is part of the Management Plan. Is the Phase-in Plan not considered part of the Management Plan subfactor for evaluation purposes?

#### Yes, the Phase-in Plan is part of the Management Plan for evaluation purposes.

8. Section L.14 (page L-11) states that "offerors shall identify and discuss risk factors and issues throughout the proposal where they are relevant, and describe their approach to managing these risks." Section M.1.A.UR2 (page M-3) states that, in evaluating the Risk Management Plan, "the risks identified by the Offeror will be evaluated to determine the Offeror's understanding of the management challenges throughout the performance of the contract." Our interpretation is that the Government would like risks presented throughout subfactors A, B, and C, as well as being presented in one consolidated table in the Risk Management Plan (subfactor UR2). This results in each risk appearing twice: once in the relevant subfactor, and again in the Risk Management Plan. Because the Risk Management Plan is subject to the Volume I page constraint of 125 pages, this requirement effectively reduces the number of pages available by requiring duplication of content. Can the Government please remove this required duplication by deleting the sentence in Section M.1.A.UR2 which states that, in evaluating the Risk Management Plan, "the risks identified by the Offeror will be evaluated to determine the Offeror's understanding of the management challenges throughout the performance of the contract"?

### No. The Government will not remove this requirement.

- 9. Section L.7 (page L-6) states that "title pages, tables of contents, and the resumes of Key personnel are excluded from the page counts specified in paragraph (a) of this provision". Are tables of acronyms also excluded from page count? **Yes.**
- 10. The table containing Standard Labor Categories and government estimated staffing levels in Section L.15 (page L-21) lists WYE estimates that sum up to 29 WYEs. Within the same table the "total yearly WYEs" is 32 leaving a discrepancy of 3 WYEs. Text directly after this table states "the contractor shall provide the business/project management, human resource and clerical staffing to effectively support this work." Does the government estimate that this requirement be supported by 3 WYEs? No. Can the Offeror propose its own labor categories for these 3 positions? Yes.

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11. Section L.7 (page L-6) states that "smaller than 12 point type may be used in figures or charts within the proposals so long as the figure or charts does not consist primarily of text". Can 8 point font be used in figures, charts and tables primarily consisting of text? Yes.